

## **Resolution of the Council of Ministers of the Republic of Belarus of 07.04.2006 N 471**

Registered on May 26, 2006 N 8/14481

Pursuant to paragraph 2 of the Resolution of the Council of Ministers of the Republic of Belarus of April 7, 2006 No. 471 "On Approval of the Rules for Hotel Services in the Republic of Belarus" and on the basis of the Regulation on the Ministry of Housing and Communal Services of the Republic of Belarus approved by the Resolution of the Council of Ministers of the Republic of Belarus of October 24, 2001 N 1529, the Ministry of Housing and Communal Services of the Republic of Belarus DECIDES:

1. Approve the enclosed Rules of accommodation in hotels of the Republic of Belarus.
2. To declare to be no longer in force the order of the Ministry of Housing and Communal Services of the Republic of Belarus of May 31, 1996 N 66 "On approval of the Rules of use and internal regulations in communal hotels of the Republic of Belarus".
3. This resolution comes into force from the date of its official publication.

### **Chapter 1 GENERAL PROVISIONS**

1. These Rules of accommodation in hotels of the Republic of Belarus (hereinafter - the Rules) establish the order of accommodation in hotels of the Republic of Belarus.
2. Registration of residence at the hotel is carried out upon presentation by the citizen of an identity document, and in his absence - a military card for conscripts, a certificate of the established form issued in case of loss of an identity document, birth certificate for children under sixteen years of age.
3. A person who is moved in to the hotel shall be issued a pass, a receipt (coupon), an invoice or other document confirming the hotel stay.
4. Entrance to the hotel room stock is subject to presentation of a document confirming hotel accommodation.
5. Unauthorized persons can stay in the room only at the invitation of residents, occupying a separate room, from 7 to 23 hours with the administrator's knowledge. Residents of the hotel are responsible for the timely care of guests and their compliance with the rules of hotel accommodation. When a guest is found in a room after 23 hours, his stay at the hotel should be issued with payment for a place in the room according to the price list.
6. Residing at the hotel upon request, additional paid services are provided according to the list approved for this hotel.
7. The following free services are provided for hotel residents: delivery of correspondence to the number of the resident in the room upon receipt; call the doctor to the sick, and if necessary - ambulance; use of first-aid kit with a set of essential medicines; wake up to a certain time at the request of the resident; provision of boiling water, needles, threads and other equipment provided for this category of hotel.

8. In the case of a temporary departure from a hotel, a citizen who has not stated this to the administrator and has not paid in advance during the absence, loses the right of residence and is subject to eviction.

9. A person who wants to extend the stay at the hotel must notify the administrator no later than two hours before the eviction.

10. Hotel guests are guaranteed the safety of personal belongings in the room, excluding jewelry, securities and money.

11. Carrying out things from the hotel is made on the document confirming hotel accommodation.

12. The rules for staying at a hotel are established by a legal entity, its branch located outside the location of the legal entity, as well as an individual entrepreneur who provides hotel services, taking into account these Rules for the assigned hotel category.

## **Chapter 2 THE HOTEL ORDER**

13. Residents of the hotel have to:

13.1. follow the rules of hotel accommodation and fire safety rules;

13.2. take care of hotel property, keep it clean and tidy. In case of loss or damage to the property of the hotel, caused by careless use, the resident reimburses the cost of the damage in the prices valid at the time of their stay according to the price list;

13.3. not to make noise and not to commit actions that violate the living conditions of other citizens;

13.4. by leaving the room, turn off the lights, TV, radio, close the water faucets, windows, entrance door and hand over the room key. Room key is issued upon presentation of a document confirming hotel accommodation;

13.5. after the expiry of the specified period of residence to vacate the room (place in the room);

13.6. at eviction from the hotel to make the final payment for the services rendered and hand over the room (place in the room).

14. Residing in the hotel is prohibited:

14.1. use electric heaters;

14.2. to smoke and drink alcohol in the room, if other citizens living together in the room object;

14.3. smoking by yourself and allowing guests to smoke in non-smoking rooms, as well as in non-smoking areas;

14.4. switch on sound-producing equipment with a volume that exceeds the audibility within the room;

14.5. store in the room bulky items, flammable and explosive substances and objects;

14.6. without the permission of the administrator to keep in the room animals and birds;

14.7. leave in the room in their absence invited guests, as well as transfer them a document confirming the hotel accommodation, and a room key.

15. Violation of the Rules entails liability in accordance with the law.

Source: Belzakon.net - Codes and Laws of the Republic of Belarus